



## **INTERNAL PROTOCOL (Covid 19)**

As a result of the national emergency declaration in the entire country, made official by the Executive Decree 42227-MP-S as a product of COVID-19 and given the characteristics of the pandemic and the several ways of transmission of the virus, HOTEL AEROPUERTO has promised to follow the guidelines and restrictions announced by the government of Costa Rica.

Therefore, we would like to inform you of these mandatory restrictions and share some of the actions we are taking so you can safely enjoy your stay with us:

- The hotel is working with 50% of its capacity.
- We don't have a restaurant service.
- Protocols based on the guidelines of the Health Ministry have been created, to protect the integrity of our clients, as well as collaborators.
- At the check in, only one person per family will be attended, to avoid crowds at the reception.
- We remember to keep coughing, sneezing and handwashing protocols.
- The mask wear is mandatory in common areas.
- Hand washing at the entrance is mandatory.
- The shoes disinfection at the lobby entrance is mandatory.
- Cleaning products are available in common areas.
- Extra cleaning and disinfection are given to the rooms.
- Temperature are being taken to the staff and providers every day.
- Safety equipment are being used according to each department.